Quantitative Scores from Immediate Impression Evaluation of all the CALD Online courses

Primary, secondary, NGO workforces working in New Zealand

Period: March 2009 to December 2015

All the CALD online (e-learning) courses have achieved more than 80% for the key indicators such as (a) the value of information learned, (b) the value of the learning process and (c) the overall learning experience.

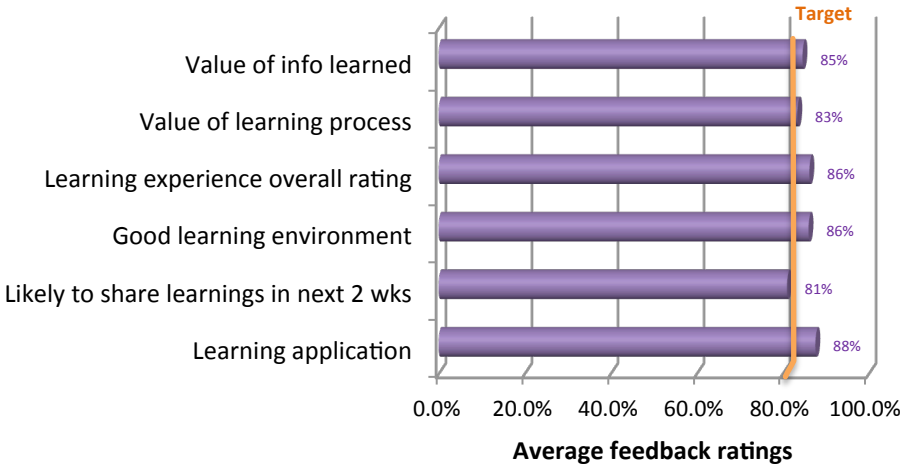
MEASURE	CALD MODULES						
	1. Culture & Cultural Competency	2. Working with Migrants/Asians	3. Working with Refugees	4. Working with Interpreters	7. Working with Religious Diversity	8: Working with CALD Families - Disability Awareness	9. Working in a MH Context with CALD Clients
Value of info learned	84.6%	84.2%	87.2%	87.4%	88.0%	84.4%	85.6%
Value of learning process	83.4%	85.0%	86.2%	85.4%	86.2%	83.8%	84.8%
Learning experience overall ratings	86.2%	88.2%	90.0%	89.4%	89.8%	86.8%	88.0%
Good learning environment	86.0%	86.6%	88.6%	88.6%	88.2%	84.8%	86.8%
Information sharing in next 2 weeks	81.0%	83.4%	83.2%	83.6%	84.8%	82.2%	83.2%
Learning application	87.6%	84.6%	80.8%	79.0%	83.0%	80.6%	83.0%
Number of participants (attended/completed)	3558	793	487	414	230	189	116
Response rate	97.5%	95.7%	96.5%	95.7%	91.7%	90.0%	100.0%
Target for excellence is 80%							

Note:

- CALD Module 5 - Working with Asian mental health clients is not an online course
- CALD Module 6 - Working with Refugee mental health clients has been replaced by CALD Module 9

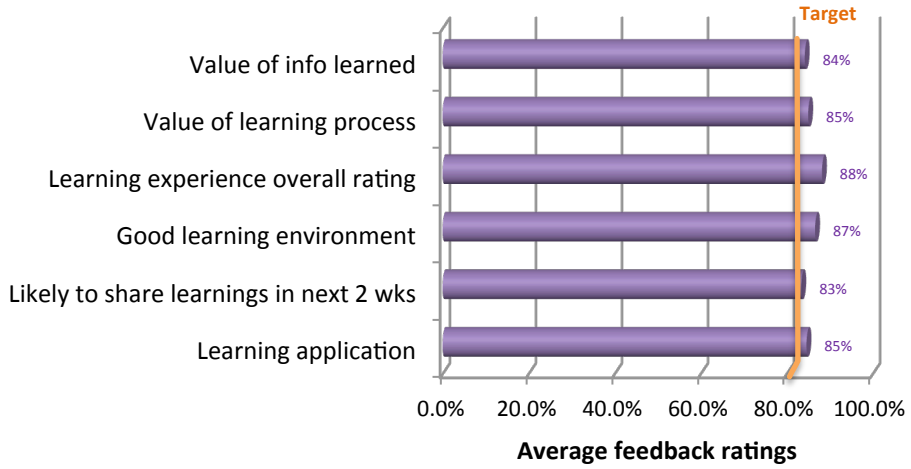
CALD 1: Culture & Cultural Competency (Online)

Evaluation Results (Response rate 97.5%, n=3558)



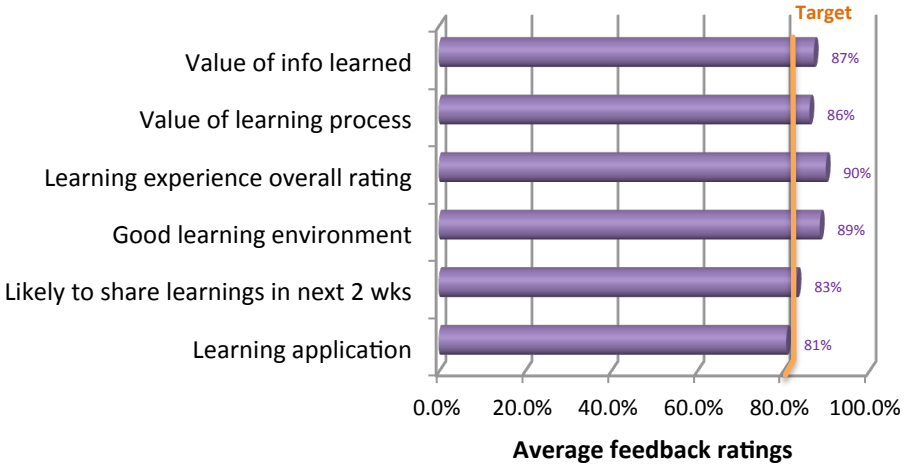
CALD 2: Working with Migrants/Asians (Online)

Evaluation Results (Response rate 95.7%, n=793)



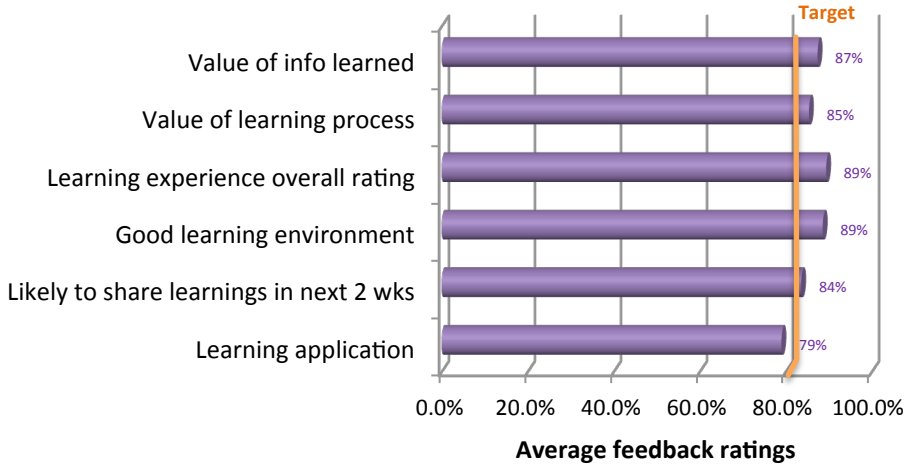
CALD 3: Working with Refugees (Online)

Evaluation Results (Response rate 96.5%, n=487)



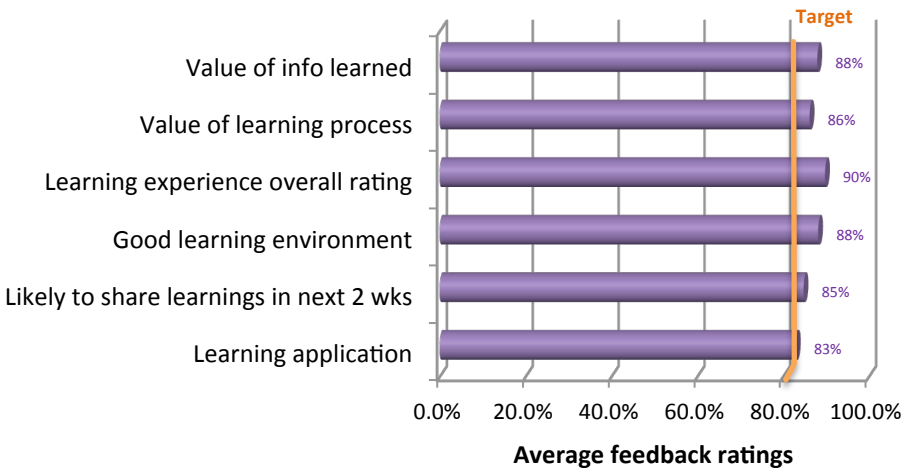
CALD 4: Working with Interpreters (Online)

Evaluation Results (Response rate 95.7%, n=414)



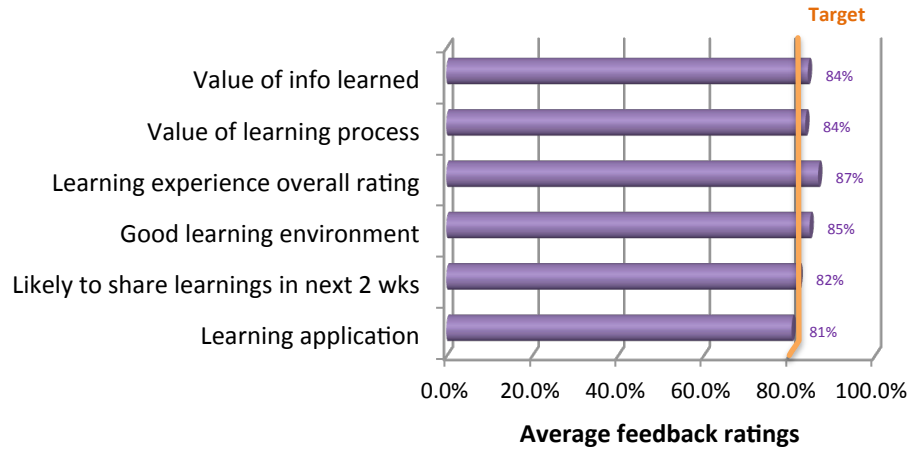
CALD 7: Working with Religious Diversity (Online)

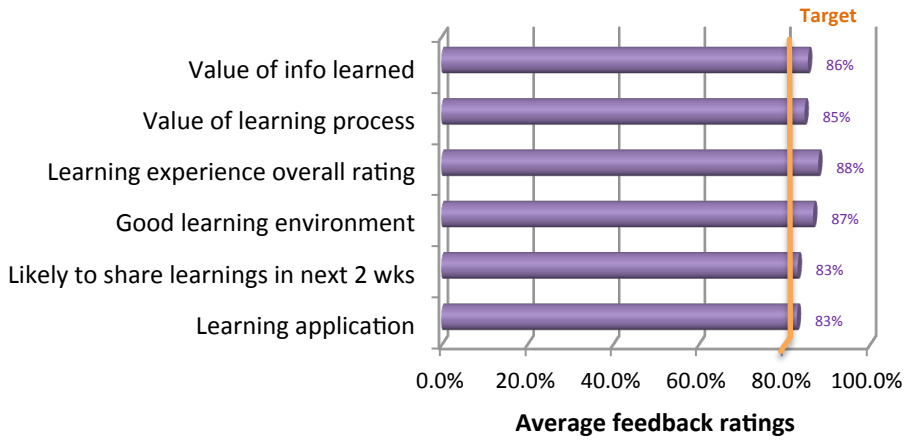
Evaluation Results (Response rate 91.7%, n=230)



CALD 8: Working with CALD Families - Disability Awareness (Online)

Evaluation Results (Response rate 90.0%, n=189)



CALD 9: Working in a Mental Health Context with CALD Clients (Online)

Evaluation Results (Response rate 100.0%, n=116)